

JSNA



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Governance Issues

-difficulty accessing NHS data due to national restrictions, for example accessing self harm data about Shropshire residents who access NHS services



JSNA

Vision:

- **Fully supports commissioning processes across the Health and Social Care Economy**
- **Able through corporate structures to provide a proactive approach to highlighting health and wellbeing concerns for Shropshire**

Background about Priority



- Service users/ carers find hard to access advice and support
- Onus on them
- Professionals/clinicians sometimes not know support out here
- Context of increasing personalisation



Building Health Partnerships



- Development of map of maps
- Web based map
- Make language meaningful
- Who will host overall directory?



Themes identified



- Digital exclusion
- information needs better managed
- Staff training important
- Assumption that people understand



Themes Identified



- Discharge from hospital
- Anxiety from carers
- Board set strategic objectives, priorities, targets and indicators





'The community directory provides a limited amount of material and doesn't always supply what is being looked for.'

'For Carers the message I am picking up that there is a severe shortage of support. This is a priority in the NHS outcomes framework and we should address it in Shropshire.'

'Shropshire Link heard stories of little or no community support from medical providers, e.g. nurses, OT, after hospital discharge. Funding might be an issue, but if patients spent less time in acute hospitals more money can be spent on community services.'



Recommendations



A. Set up a process to identify governance arrangements for the ‘map of maps’ (part of BHP) and consider the appropriateness of the HWBB taking ownership of this work in the future

B. Discuss and consider the challenges highlighted in this report and the best way for the Board to make progress on improving access to information and making services more seamless.

- E.g. Digital exclusion; health literacy issues and linking priority to others.**



WORKING GROUP



Future Engagement

| Health Focus | Aims | Findings | Type | Audience | Contact | Date |
|---|---|---------------|--|--|---|--|
| Focus groups on Health Priorities | The information collected via these focus groups will feed into the CCG commissioning priorities and will be considered by the Health and Wellbeing Board for the review of priorities for 2014/15. | See JSNA Link | Face to Face workshops, Across county | Stakeholders | Karen Higgins , CCG 01743 277593 | Mid October 2013 |
| PPG Networking event | To promote and support GP patient groups and provide an opportunity for members of the County's 44 GP patient groups to get together to share knowledge, experience and ideas | | Face to Face Shrewsbury Town Football Club | PPGs | Karen Higgins , CCG 01743 277 593 | 16 th October 2013 (Evening event) |
| Dementia Workshop | To help develop the Dementia Strategy | See JSNA Link | Workshop | Stakeholders | Shropshire Together 01743 252269 | 21 st October 2013 |
| VCSA Market Place Event | To promote services offered by the voluntary and community sector and provide networking opportunities. | | Networking Event | Commissioners, elected members, health professionals, Council Officers | Pauline James Pauline.james-vcs@shropshire.gov.uk | October 2013 |
| Online survey on health priorities | The information collected via this survey will feed will be considered by the Health and Wellbeing Board for the review of priorities for 2014/15. | See JSNA Link | Online survey | Stakeholder Alliance | Shropshire Together 01743 252269 | Early November 2013 |
| Healthy Weight Strategy launch | This high profile event will launch the Council's forthcoming 'Healthy Weight' Strategy and will reiterate the importance of tackling the obesity 'tsunami'. It will feature a range of expert speakers drawn from the world of health, research and development and will be open to participants from all sectors of the local economy for whom obesity has a direct or indirect impact. | See JSNA Link | Conference | Stakeholders | Public Health 01743 253986 | 26 th November 2013 |
| Health and Wellbeing Conference | To engage with stakeholders on the progress of the of the HWB strategy and review priorities for 2013/14 | See JSNA Link | Conference | Stakeholders | Shropshire Together 01743 252269 | January 2014 |